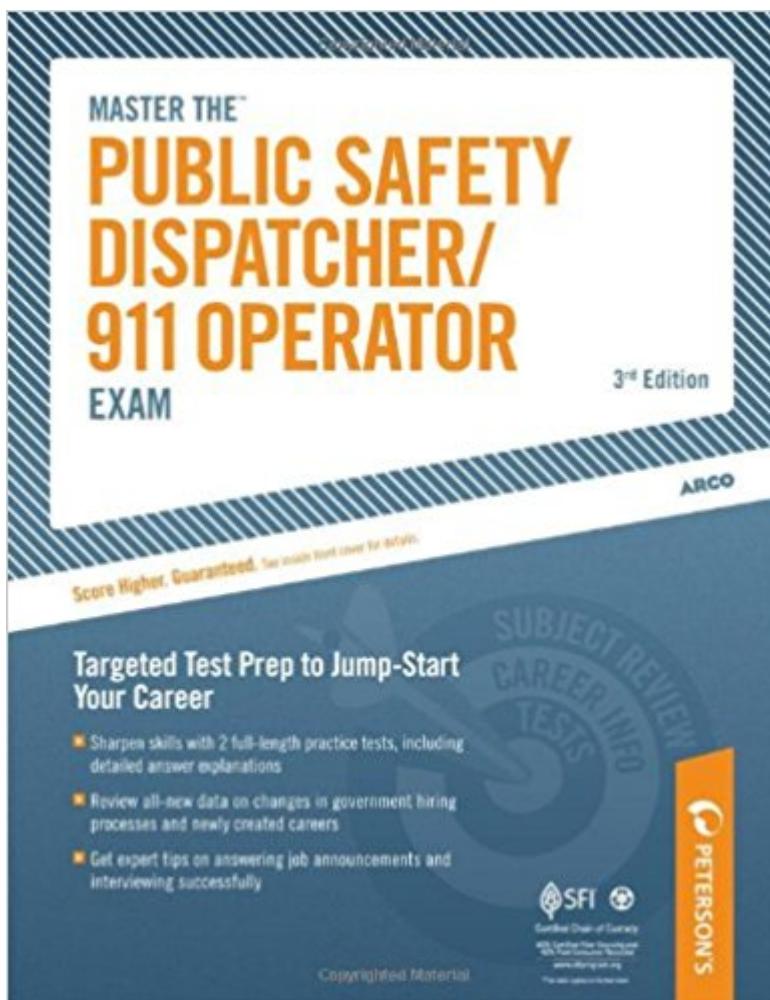


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# Master The Public Safety Dispatcher/911 Operator Exam: Targeted Test Prep To Jump-Start Your Career



## Synopsis

Master the Public Safety Dispatcher/911 Operator Exams provides everything you need to succeed on the exam, including two full-length practice tests, reviews of every question type on the exam, proven test-taking strategies to help you score higher, and comprehensive information for beginning and advanced-level emergency personnel.

## Book Information

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## Customer Reviews

This book has a lot of valuable information. I did take the test, but, I didn't pass because the typing wasn't fast enough. I type 47 words per minute, but, during the test, they throw some curve balls of emergency broadcast on the bottom of the screen while you are in the middle of typing a VIN number to a stolen vehicle. The test I took was CRITICAL. They said to practice typing, typing, typing....and use a phone book. The dispatcher book helped me with the multiple choice questions. The map reading is important as well. Get to know your NORTH SOUTH EAST WEST! Practice memory in phone numbers! I got an 80% on an overall score, but, my typing is what made me fail. I recommend this book highly.

Great study guide! I PASSED CRITICAL TEST! Book is common sense, but without knowing what to expect and practicing with this book I never would have passed! This book saved my butt! Yea,

your going to think this is stupid and blah blah blah.. But once the critical test started I was thinking damn, its nearly identical to the book. Trust me! I completed this book in 2 days and a total of 5 hours. Very quick but its more like a mental game book and fun if your bored and obviously trying to get a job. This book wont prepare you for typing though, and on the critical test you will have head phones on and a voice will talk to you. Then you have to type the VIN # and address she tells you. Its like a typical 911 call. I highly recommend you have a friend talk to you and read you off numbers and etc. You cant replay the voice so you have one chance to get it. Practice your number punching!

The information given in this book was very basic common sense facts. If you graduated High School or have further education you will not learn a whole lot from this book. If you are looking to test for dispatch you must know that no book will help you prepare much for the test. After buying this book and not wasting my time with the very "common knowledge" information, I passed two of my three dispatch tests. These tests are mainly common sense tests. The best advice I can give you is have efficient typing skills, not just alphas but numerics. Remember, you need to type in vin numbers that are 12 characters long containing both alpha/numeric also license plates. If your typing speed slows even a little when keying numbers in you must practice! Thats what hurt me on the one test I failed. I passed all 14 parts on a computer based test with 90% or better but experienced a dip in typing speed when keying in vin numbers.

This book was very similiar to the POST-dispatcher exam I had this month. One thing I can't emphasize enough is TIME YOURSELF TIME YOURSELF TIME YOURSELF! I believe I failed because I just wasn't quick enough at answering questions. California 12/10

The Post test you have to take in California to be a dispatcher is not covered in this book. Not sure how it varies state to state...dont buy this book if you live in California, it will not help you. Go to [...] for a test overview.

I missed the deadline for the test due to not receiving it however I did find it elsewhere and although I never received it through all I can say is that this book is amazing! You will learn the necessary information needed in order to understand and pass the PSD/911 Operator exam. You have the informative introduction, well written multi choice answers and practice tests at the end of each chapter. I give this book 5 stars.

It was helpful as a warm up but only a few sections were applicable to the actual test. Pay special attention to the spelling section and the questions having to do ONLY with emergency situations. I recommend it for the practice and applicable information on the job. Yes! I passed!

The Public Safety Dispatcher test I took was computer-based and didn't follow the exact outline of the book, but that was to be expected. The book even explained that Public Dispatcher tests vary from city to city. I felt prepared when I took the test. If it wasn't for a bad case of nerves, I would have done better. But all in all, a good preparatory read.

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